

Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105 Waterloo, ON, N2V 1K8 Telephone: (888) 432-7901

Original Public Report

Report Issue Date: September 26, 2024

Inspection Number: 2024-1489-0001

Inspection Type:

Complaint

Licensee: peopleCare Not-For-Profit Homes Inc.

Long Term Care Home and City: peopleCare A.R. Goudie Kitchener, Kitchener

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 19-20 and 23-24, 2024.

The following intake was inspected:

• Intake: #00119475 - Regarding supplies, shortage of staff, and infection prevention control program.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services Infection Prevention and Control

INSPECTION RESULTS



Inspection Report Under the Fixing Long-Term Care Act, 2021

Ministry of Long-Term Care

Long-Term Care Operations Division Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105 Waterloo, ON, N2V 1K8 Telephone: (888) 432-7901

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.