



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Health System Accountability and  
Performance Division  
Performance Improvement and  
Compliance Branch**

**Division de la responsabilisation et de la  
performance du système de santé  
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**Public Copy/Copie du public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Aug 16, 2013	2013_228172_0025	L-000542-13	Complaint

**Licensee/Titulaire de permis**

S & R NURSING HOMES LTD.

265 NORTH FRONT STREET, SUITE 200, SARNIA, ON, N7T-7X1

**Long-Term Care Home/Foyer de soins de longue durée**

AFTON PARK PLACE LONG TERM CARE COMMUNITY

1200 AFTON DRIVE, SARNIA, ON, N7S-6L6

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

JOAN WOODLEY (172)

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): July 31, 2013

During the course of the inspection, the inspector(s) spoke with the Executive Director, the Director of Care, 1 Registered Practical Nurse, 1 Life Enrichment Aide, 1 Personal Support Worker, 4 Residents, 1 Family member and a Physician.

During the course of the inspection, the inspector(s) made observations and reviewed health care records.

**The following Inspection Protocols were used during this inspection:  
Personal Support Services**



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## **Responsive Behaviours**

**Findings of Non-Compliance were found during this inspection.**

<b>NON-COMPLIANCE / NON - RESPECT DES EXIGENCES</b>	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6.  
Plan of care**



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**Specifically failed to comply with the following:**

- s. 6. (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,**  
**(a) the planned care for the resident; 2007, c. 8, s. 6 (1).**  
**(b) the goals the care is intended to achieve; and 2007, c. 8, s. 6 (1).**  
**(c) clear directions to staff and others who provide direct care to the resident.**  
**2007, c. 8, s. 6 (1).**
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**Findings/Faits saillants :**



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1. The Licensee has failed to ensure the plan of care set out gives clear direction to staff and others, who provide direct care to the resident.

Care plan review revealed specific medication interventions related to pain management and sleep which have been discontinued or changed. Staff interview with a member of the registered staff confirmed these medications are no longer prescribed or the dosage has changed.

Care plan indicates a physiotherapy program for a specific resident. Resident observations revealed a different physiotherapy program for this resident.

Care plan indicates a type of transfer for a specific resident. Resident observations revealed staff performing a different type of transfer. Staff interview with a member of the registered nursing staff revealed a specific resident's care plan needed to be updated.

Resident observation reveals a posted note, related to positioning, specific to a resident for comfort.

No reference to the positioning of this resident for comfort was found on the care plan .

Resident has a special device to wear. Directions for application are available to staff. Resident observations revealed it was not applied as per the manufacturer's directions.

Care plan review reveals Food services will provide a specific intervention. Family interview revealed family is providing. Staff interview with member of the registered staff revealed there is no physician's or Registered Dietitian's order for the nutritional intervention, however she believes the home is providing it. No documentation on the MARS was found. [s. 6. (1) (c)]

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**Issued on this 22nd day of August, 2013**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**