



Ministry of Health and
Long-Term Care

Inspection Report under
the Long-Term Care
Homes Act, 2007

Ministère de la Santé et des
Soins de longue durée

Rapport d'inspection sous la
Loi de 2007 sur les foyers de
soins de longue durée

Long-Term Care Homes Division
Long-Term Care Inspections Branch

Division des foyers de soins de
longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Aug 2, 2018	2018_532590_0015	011678-18	Resident Quality Inspection

Licensee/Titulaire de permis

S & R Nursing Homes Ltd.
265 North Front Street Suite 200 SARNIA ON N7T 7X1

Long-Term Care Home/Foyer de soins de longue durée

Afton Park Place Long Term Care Community
1200 Afton Drive SARNIA ON N7S 6L6

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

ALICIA MARLATT (590), CAROLEE MILLINER (144), DEBRA CHURCHER (670)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Resident Quality Inspection.

This inspection was conducted on the following date(s): July 9 - 13 and 16 - 20, 2018.

The following intakes were inspected concurrently:

Complaint inspection: Log #009767-18/IL-56923-LO was related to insufficient staffing levels;

Complaint inspection: Log #011520-18/IL-57178-LO was related to continence care and bowel management and resident bill of rights;



Critical Incident System (CIS) Inspection: Log #025658-17/CIS #2872-000032-17 was related to falls prevention and management;

Critical Incident System (CIS) Inspection: Log #020641-17/CIS #2872-000026-17 was related to medication management;

Critical Incident System (CIS) Inspection: Log #028622-17/CIS #2872-000038-17 was related to medication management;

Critical Incident System (CIS) Inspection: Log #016528-17/CIS #2872-000022-17 was related to prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #015376-17/CIS #2872-000020-17 was related to prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #004398-18/CIS #2872-000010-18 was related to medication management;

Critical Incident System (CIS) Inspection: Log #027903-17/CIS #2872-000036-17 was related to medication management;

Critical Incident System (CIS) Inspection: Log #020653-17/CIS #2872-000025-17 was related to falls prevention and management;

Critical Incident System (CIS) Inspection: Log #021919-17/CIS #2872-000029-17 was related to falls prevention and management;

Critical Incident System (CIS) Inspection: Log #004279-17/CIS #2872-000006-17 was related to prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #001745-17/CIS #2872-000004-17 was related to prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #004240-18/CIS #2872-000005-18 was related to medication management;

Critical Incident System (CIS) Inspection: Log #017313-17/CIS #2872-000023-17 was related to a fracture of unknown origin;

Critical Incident System (CIS) Inspection: Log #009744-17/CIS #2872-000013-17 was related to prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #012819-17/CIS #2872-000018-17 was related to prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #035066-16/CIS #2872-000022-16 was related to responsive behaviours and prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #018075-18/CIS #2872-000026-18 was related to responsive behaviours;

Critical Incident System (CIS) Inspection: Log #015668-18/CIS #2872-000021-18 was related to prevention of abuse and neglect;

Critical Incident System (CIS) Inspection: Log #000061-18/CIS #2872-000001-18 was related to prevention of abuse and neglect.



During the course of the inspection, the inspector(s) spoke with the Administrator, the Manager of Resident Care, the Manager of Food Services, the Resident Care Coordinator, the Staffing Coordinator, a Physiotherapist Assistant, a Dietary Aide, a Resident Assessment Instrument Coordinator, eight Registered Practical Nurses, 21 Personal Support Workers, the representative from the Family Council, the representative for the Residents' Council, eight residents and 3 family members.

During the course of the inspection, the inspector(s) reviewed residents' clinical records, Infoline reports, Critical Incident System reports, Family Council meeting minutes, Residents' Council meeting minutes, medication management processes and relevant policies and procedures related to inspection items.

During the course of the inspection, the inspector(s) observed dining and snack services, infection prevention and control practices, the provision of resident care, staff and resident interactions, medication administration practices, medication storage areas, all resident home areas, the general maintenance and cleanliness of the home and posting of required information.

The following Inspection Protocols were used during this inspection:

**Contenance Care and Bowel Management
Falls Prevention
Family Council
Infection Prevention and Control
Medication
Minimizing of Restraining
Nutrition and Hydration
Personal Support Services
Prevention of Abuse, Neglect and Retaliation
Residents' Council
Responsive Behaviours
Skin and Wound Care
Sufficient Staffing**



During the course of this inspection, Non-Compliances were not issued.

0 WN(s)

0 VPC(s)

0 CO(s)

0 DR(s)

0 WAO(s)

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend

WN – Written Notification
VPC – Voluntary Plan of Correction
DR – Director Referral
CO – Compliance Order
WAO – Work and Activity Order

Legendé

WN – Avis écrit
VPC – Plan de redressement volontaire
DR – Aiguillage au directeur
CO – Ordre de conformité
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.



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Issued on this 2nd day of August, 2018

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.