



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Bureau régional de services de London  
291, rue King, 4<sup>ème</sup> étage  
London ON N6B 1R8

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> September 16, 2010	<b>Inspection No/ d'inspection</b> 2010_105_2872_16Sep091017	<b>Type of Inspection/Genre d'inspection</b> L-00861 Mandatory Report CIS- 2872-000023-10
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**Licensee/Titulaire**  
S&R Nursing Homes Ltd.- 265 North Front St. Suite 200 Sarnia ON N7T 7X1

**Long-Term Care Home/Foyer de soins de longue durée**  
Afton Park Place 1200 Afton Place Sarnia ON N7S 6L6

**Name of Inspector/Nom de l'inspecteur(s)**  
June Osborn #105

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a CIS follow-up inspection.

During the course of the inspection, the inspector spoke with the DOC.

During the course of the inspection, the inspector reviewed the resident's medical record including the plan of care, abuse policy.

The following Inspection Protocols were used in part or in whole during this inspection: Prevention of Abuse and Neglect

Findings of Non-Compliance were found during this inspection. The following action was taken:

2 WN  
1 VPC  
1 CO # 001



**NON- COMPLIANCE / (Non-respectés)**

**Definitions/Définitions**

WN – Written Notifications/Avis écrit  
VPC – Voluntary Plan of Correction/Plan de redressement volontaire  
DR – Director Referral/Régisseur envoyé  
CO – Compliance Order/Ordres de conformité  
WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with O. Reg. 79/10 s.98.

Every licensee of a long-term care home shall ensure that the appropriate police force is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect of a resident that the licensee suspects may constitute a criminal offence.

**Findings:**

**1. Resident was slapped by an employee; on date of inspection police were not called.**

**Inspector ID #:** 105

**Additional Required Actions:**

CO # - 001 was served on the licensee September 23, 2010.



**WN #2:** The Licensee has failed to comply with LTCHA, 2007, S.O.2007, c.8,s.20(2)(g).  
At a minimum, the policy to promote zero tolerance of abuse and neglect of residents,  
(g) shall comply with any requirements respecting the matters provided for in clauses (a) through (f)  
that are provided for in the regulations.

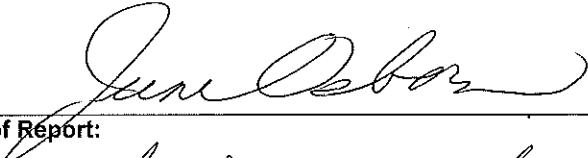

**Findings:**

1. Policy #1.4.5 Resident Abuse is not current with the changes as of July 1, 2010. Last revised August 2009.
  - does not set out current definitions of abuse and neglect
  - does not include prevention strategies
  - does not include mandatory reports

**Inspector ID #:** 105

**Additional Required Actions:**

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with s.20(2)(g) This is to be implemented voluntarily.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
			
Title:	Date:	Date of Report:	
			



## Order(s) of the Inspector

Pursuant to section 153 and/or section 154 of the  
*Long-Term Care Homes Act, 2007, S.O. 2007, c.8*

<b>Name of Inspector:</b>	June Osborn	<b>Inspector ID #</b>	105
<b>Inspection Report #:</b>	2010_105_2872_16Sep091017		
<b>Type of Inspection:</b>	Mandatory Report		
<b>Licensee:</b>	S&R Nursing Homes Ltd. – 265 North Front St. Suite 200 Sarnia ON N7T 7X1		
<b>LTC Home:</b>	Afton Park Place		
<b>Name of Administrator:</b>	Anne Hillier		

To: S&R Nursing Homes Ltd. , you are hereby required to comply with the following order by the date set out below:

<b>Order #:</b>	#001	<b>Order Type:</b>	Compliance Order, Section 153 (1)(a)
<b>Pursuant to: O. Reg. 79/10 s.98</b>			
Every licensee of a long-term care home shall ensure that the appropriate police force is immediately notified of any alleged, suspected or witnessed incident of abuse or neglect of a resident that the licensee suspects may constitute a criminal offence.			
<b>Order:</b> Notify the police of this reported abuse.			
<b>Grounds:</b> Resident was slapped by an employee; on the date of the inspection police were not called.			
<b>This order must be complied with by:</b>		September 23, 2010	



**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de longue durée**

Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

**REVIEW/APPEAL INFORMATION**

**TAKE NOTICE:**

The Licensee has the right to request a review by the Director of this (these) Order(s) and to request that the Director stay this(these) Order(s) in accordance with section 163 of the *Long-Term Care Homes Act, 2007*.

The request for review by the Director must be made in writing and be served on the Director within 28 days from the day the order was served on the Licensee.

The written request for review must include,

- (a) the portions of the order in respect of which the review is requested;
- (b) any submissions that the Licensee wishes the Director to consider; and
- (c) an address for service for the Licensee.

The written request for review must be served personally, by registered mail or by fax upon:

**Director**  
c/o Appeals Clerk  
Performance Improvement and Compliance Branch  
Ministry of Health and Long-Term Care  
55 St. Clair Ave. West  
Suite 800, 8<sup>th</sup> floor  
Toronto, ON M4V 2Y2  
Fax: 416-327-7603

When service is made by registered mail, it is deemed to be made on the fifth day after the day of mailing and when service is made by fax, it is deemed to be made on the first business day after the day the fax is sent. If the Licensee is not served with written notice of the Director's decision within 28 days of receipt of the Licensee's request for review, this(these) Order(s) is(are) deemed to be confirmed by the Director and the Licensee is deemed to have been served with a copy of that decision on the expiry of the 28 day period.

The Licensee has the right to appeal the Director's decision on a request for review of an Inspector's Order(s) to the Health Services Appeal and Review Board (HSARB) in accordance with section 164 of the *Long-Term Care Homes Act, 2007*. The HSARB is an independent group of members not connected with the Ministry. They are appointed by legislation to review matters concerning health care services. If the Licensee decides to request a hearing, the Licensee must, with 28 days of being served with the notice of the Director's decision, mail or deliver a written notice of appeal to both:

**Health Services Appeal and Review Board and the**  
Attention Registrar  
151 Bloor Street West  
9th Floor  
Toronto, ON  
M5S 2T5

**Director**  
c/o Appeals Clerk  
Performance Improvement and Compliance Branch  
55 St. Claire Avenue, West  
Suite 800, 8<sup>th</sup> Floor  
Toronto, ON M4V 2Y2

Fax: 416-327-7603

Upon receipt, the HSARB will acknowledge your notice of appeal and will provide instructions regarding the appeal process. The Licensee may learn more about the HSARB on the website [www.hsarb.on.ca](http://www.hsarb.on.ca).



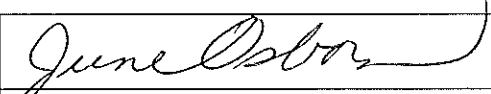
Ontario

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Division de la responsabilisation et de la performance du système de santé  
Direction de l'amélioration de la performance et de la conformité

Issued on this 23rd day of September, 2010.	
Signature of Inspector:	
Name of Inspector:	June Osborn
Service Area Office:	London Service Area Office