



**Ministry of Health and  
Long-Term Care**  
**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**  
**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance**

**Division**  
**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
**Direction de l'amélioration de la performance et de la  
conformité**

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**Public Copy/Copie du public**

<b>Date(s) of inspection/Date(s) de l'inspection</b>	<b>Inspection No/ No de l'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
Dec 12, 13, 14, 15, 2011; Jan 4, 9, 2012	2011_050151_0022	Complaint

**Licensee/Titulaire de permis**

ALGONQUIN NURSING HOME OF MATTAWA LIMITED  
231 TENTH STREET, P.O. BOX 270, MATTAWA, ON, P0H-1V0

**Long-Term Care Home/Foyer de soins de longue durée**

ALGONQUIN NURSING HOME OF MATTAWA LIMITED  
231 TENTH STREET, P.O. BOX 270, MATTAWA, ON, P0H-1V0

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MONIQUE BERGER (151)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**During the course of the inspection, the inspector(s) spoke with Administrator, Director of Care, Nurse Manager, Registered Staff, Residents, Resident's family**

**During the course of the inspection, the inspector(s)**

- Directly observed the delivery of care and services to residents,
- Conducted daily walk-through of the home to audit personal care to residents,
- Reviewed policies and procedures regarding issues presenting,
- Reviewed resident health care records,
- Reviewed staffing patterns for RNs, RPN and PSWs
- Reviewed home's policies regarding staffing and resident assignments

**The following Inspection Protocols were used during this inspection:**

**Accommodation Services - Laundry**

**Falls Prevention**

**Personal Support Services**

**There are no findings of Non-Compliance as a result of this inspection.**



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**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

**Legend**

WN – Written Notification

VPC – Voluntary Plan of Correction

DR – Director Referral

CO – Compliance Order

WAO – Work and Activity Order

**Legende**

WN – Avis écrit

VPC – Plan de redressement volontaire

DR – Aiguillage au directeur

CO – Ordre de conformité

WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 9th day of January, 2012

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

*Manonique G. Berger INSPECTOR 151.*