

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: January 30, 2025

Inspection Number: 2025-1192-0001

Inspection Type:
Complaint

Licensee: 0760444 B.C. Ltd. as General Partner on behalf of Omni Health Care Limited Partnership

Long Term Care Home and City: Almonte Country Haven, Almonte

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 28, 29, 30, 2025

The following intake(s) were inspected:

- Intake: #00137194 - Complaint regarding concerns of staffing levels and pain management.

The following Inspection Protocols were used during this inspection:

Infection Prevention and Control
Staffing, Training and Care Standards
Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Nursing and personal support services

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 35 (2)

Nursing and personal support services

s. 35 (2) Every licensee of a long-term care home shall ensure that there is a written staffing plan for the programs referred to in clauses (1) (a) and (b).

The licensee has failed to ensure that a written staffing plan is in place for the nursing and personal support services. Specifically, the home was unable to provide a written staffing plan that coincided with their staffing compliment outlining what actions to take when the home is short staffed or in a critical staffing crisis.

Sources: Lack of staffing plan, interview with the DOC and Administrator.