

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 31, 2025

Inspection Number: 2025-1192-0008

Inspection Type:

Complaint
Critical Incident
Follow up

Licensee: Omni Quality Living (East) Limited Partnership by its general partner, Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Almonte Country Haven, Almonte

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 29, 30, 31, 2025

The following intake(s) were inspected:

- Intake: #00154124 - Follow-up #: 1 - resident accessibility of mechanical door openers
- Intake: #00159520 - Fall of a resident resulting in a significant injury
- Intake: #00160730 - Complainant with concerns regarding resident plan of care, cause of death and continence care and bowel management .

Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

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Order #001 from Inspection #2025-1192-0006 related to FLTCA, 2021, s. 34 (1) 5.

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Safe and Secure Home
- Staffing, Training and Care Standards

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.