

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: March 27, 2026

Inspection Number: 2026-1192-0001

Inspection Type:

Critical Incident

Licensee: Omni Quality Living (East) Limited Partnership by its general partner, Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Almonte Country Haven, Almonte

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 25, 26, 27, 2026

The following intake(s) were inspected:

- Intake: #00170821 - Fall of a resident resulting in a significant injury
- Intake: #00172776 - Fall of a resident resulting in a significant injury

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

INSPECTION RESULTS

Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the

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licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: O. Reg. 246/22, s. 28 (1) (b)

Initial plan of care

s. 28 (1) Every licensee of a long-term care home shall ensure that,
(b) the initial plan of care is developed within 21 days of the admission.

A nutritional risk assessment for a resident was completed upon admission which identified the resident as a high nutritional risk. The resident's care plan did not include nutritional/ eating interventions to mitigate the risk of nutritional status within the first 21 days of admission. During an interview with the Registered dietitian, they confirmed that the initial care plan identifying risk to the resident should be completed within 21 days of admission and should include interventions for staff to follow. They did complete the admission and significant change in condition nutritional assessments and nursing were aware of these.

The Registered Dietitian updated the care plan, prior to the inspection being completed.

Sources: A residents electronic chart, interviews with RAI Coordinator, Registered Dietitian, a PSW, RPN and RN.

Date Remedy Implemented: March 26, 2026