

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: May 8, 2026

Inspection Number: 2026-1192-0003

Inspection Type:

Proactive Compliance Inspection

Licensee: Omni Quality Living (East) Limited Partnership by its general partner,
Omni Quality Living (East) GP Ltd.

Long Term Care Home and City: Almonte Country Haven, Almonte

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): May 5, 6, 7 and 8, 2026.

The following intake(s) were inspected:

-Intake: #00178056 - Proactive compliance inspection.

The following **Inspection Protocols** were used during this inspection:

Pain Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Additional training - direct care staff

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 82 (7) 5.

Training

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s. 82 (7) Every licensee shall ensure that all staff who provide direct care to residents receive, as a condition of continuing to have contact with residents, training in the areas set out in the following paragraphs, at times or at intervals provided for in the regulations:

5. Palliative care.

A Personal Support Worker (PSW) that provided direct care to residents did not receive the required annual palliative care training in year 2025.

Sources: review of training records, interviews with the Director of Care and a PSW.