

**Inspection Report under
the Long-Term Care
Homes Act, 2007**

**Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée**

**Long-Term Care Operations Division
Long-Term Care Inspections Branch**

**Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée**

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Public Copy/Copie du rapport public

Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Jul 29, 2021	2021_784762_0021	005797-21, 008432- 21, 008433-21, 008434-21, 008435-21	Complaint

Licensee/Titulaire de permis

Chartwell Master Care LP, by its general partner, GP M Trust, by its sole trustee,
Chartwell Master Care Corporation
c/o Chartwell Master Care LP 7070 Derrycrest Drive Mississauga ON L5W 0G5

Long-Term Care Home/Foyer de soins de longue durée

Chartwell Aurora Long Term Care Residence
32 Mill Street Aurora ON L4G 2R9

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MOSES NEELAM (762)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): July 19-23, 2021

The following intakes were completed in this Complaint and Follow up inspection:

- Logs in relation to order #001, #002, #003 and #004, in relation to food intakes, medication administration and infection control**
- Log in relation to food intake and temperature**

PLEASE NOTE:

- Written Notifications and Voluntary Plan of Correction (VPC) related to LTCHA, 2007, c.8, s. 6. (7) was identified in this inspection and has been issued in Inspection Report #2021_784762_0022, dated July 29, 2021.**
- Written Notifications related to LTCHA, 2007, c.8, s. 5 was identified in this inspection and has been issued in Inspection Report #2021_784762_0022, dated July 29, 2021.**

During the course of the inspection, the inspector(s) spoke with IPAC Coordinator, Food and Nutrition Manager, Associate Director of Care (ADOC), Registered Nurses (RNs), Registered Practical Nurses (RPNs), Housekeeping Staff and Personal Support workers (PSWs)

During the course of this inspection the inspector observed infection prevention and control practices, resident and staff interactions, and conducted observation on resident home areas

The following Inspection Protocols were used during this inspection:

**Dining Observation
Food Quality
Infection Prevention and Control
Medication**

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO	INSPECTOR ID #/ NO DE L'INSPECTEUR
O.Reg 79/10 s. 129. (1)	CO #002	2021_715672_0021		762
O.Reg 79/10 s. 229. (4)	CO #004	2021_715672_0021		762
O.Reg 79/10 s. 73. (1)	CO #001	2021_715672_0021		762
O.Reg 79/10 s. 73. (2)	CO #003	2021_715672_0021		762

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

Issued on this 4th day of August, 2021

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.