

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Original Public Report

<b>Report Issue Date:</b> October 15, 2024
<b>Inspection Number:</b> 2024-1211-0002
<b>Inspection Type:</b> Critical Incident
<b>Licensee:</b> 488491 Ontario Inc.
<b>Long Term Care Home and City:</b> Avalon Retirement Centre, Orangeville

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 1-4, 2024.

The following intake(s) were completed in this Critical Incident (CI) Inspection:

- Intake #00122580/CI #2715-000021-24 related to an outbreak.
- Intake #00125023/CI# 2715-000024-24 related to alleged abuse and responsive behaviours.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect  
Responsive Behaviours

## INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.