

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: September 11, 2025
Inspection Number: 2025-1211-0004
Inspection Type: Critical Incident
Licensee: 488491 Ontario Inc.
Long Term Care Home and City: Avalon Retirement Centre, Orangeville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 3-5, and 11, 2025

The following Critical Incident System (CIS) intakes were inspected:

- intake #00155353 regarding a resident to resident physical abuse
- intake #00155498 regarding an Acute Respiratory Infection (ARI) Outbreak.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.