

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

London District  
130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Public Report

**Report Issue Date:** February 25, 2026

**Inspection Number:** 2026-1135-0002

**Inspection Type:**  
Complaint

**Licensee:** Babcock Community Care Centre Inc.

**Long Term Care Home and City:** Babcock Community Care Centre, Wardsville

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): February 19, 20, 23, 24, 25, 2026

The following intake(s) were inspected:

- Intake: #00170048 - Complaint regarding air temperature in the home.

The following **Inspection Protocols** were used during this inspection:

Housekeeping, Laundry and Maintenance Services  
Safe and Secure Home  
Residents' Rights and Choices

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Accommodation Services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 19 (2) (c)**

Accommodation services

s. 19 (2) Every licensee of a long-term care home shall ensure that,

(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

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The home's roof was observed leaking in the main hallway. The home's administrator confirmed during an interview that the home will be completing the repairs recommended by the roofing company to address the leaking roof concerns.

Sources: record review of email correspondence between the home's administrator and the roofing company, interviews with the home's administrator, and multiple observations of the ceiling in the main hallway corridor.

## **WRITTEN NOTIFICATION: Air Temperature**

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 24 (1)**

Air temperature

s. 24 (1) Every licensee of a long-term care home shall ensure that the home is maintained at a minimum temperature of 22 degrees Celsius.

The licensee did not maintain the air temperature at a minimum of twenty-two degrees Celsius.

Sources: record review of the home's air temperature log sheets, and interviews with a staff member and resident.