



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prévue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**

Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

London Service Area Office  
291 King Street, 4th Floor  
London ON N6B 1R8

Telephone: 519-675-7680  
Facsimile: 519-675-7685

Bureau régional de services de London  
291, rue King, 4<sup>th</sup> étage  
London ON N6B 1R8

Téléphone: 519-675-7680  
Télécopieur: 519-675-7685

			<input type="checkbox"/> Licensee Copy/Copie du Titulaire <input checked="" type="checkbox"/> Public Copy/Copie Public
<b>Date(s) of inspection/Date de l'inspection</b>  January 6, 2011	<b>Inspection No/ d'inspection</b>  2011_144_2263_06Jan_143307	<b>Type of Inspection/Genre d'inspection</b>  L-01831 CI 2262-000020-10 Follow-Up	
<b>Licensee/Titulaire</b> Revera Long Term Care Inc. 55 Standish Court, 8 <sup>th</sup> Floor, Mississauga, ON L5R 4B2			
<b>Long-Term Care Home/Foyer de soins de longue durée</b>  Banwell Gardens 3000 Banwell Road, Tecumseh, ON N8N 2M4			
<b>Name of Inspector(s)/Nom de l'Inspecteur(s)</b> Carolee Milliner (#144)			
<b>Inspection Summary/Sommaire d'inspection</b>			
The purpose of this inspection was to conduct a critical incident inspection related to resident to resident abuse.			
During the course of the inspection, the inspector spoke with one RPN, one PSW & one resident.			
During the course of the inspection, the inspector reviewed 2 resident clinical records, the home Resident Non-Abuse Policy & CI 2203-000020-10.			
The following Inspection Protocols were used in part or in whole during this inspection: Responsive Behaviours.			
<input checked="" type="checkbox"/> Findings of Non-Compliance were found during this inspection. The following action was taken:  2 WN 1 VPC			



Ministry of Health and  
Long-Term Care

Ministère de la Santé et  
des Soins de longue durée

Inspection Report  
under the *Long-Term Care Homes Act, 2007*

Rapport  
d'inspection prévue  
le *Loi de 2007 les foyers de soins de longue durée*

## NON-COMPLIANCE / (Non-respectés)

### Definitions/Définitions

WN – Written Notifications/Avis écrit

VPC – Voluntary Plan of Correction/Plan de redressement volontaire

DR – Director Referral/Référant envoyé

CO – Compliance Order/Ordres de conformité

WAO – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constitue un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with LTCHA,2007,S.O.c,8,s6(1)(c)

Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(c) clear directions to staff and others who provide direct care to the resident.

### Findings:

1. The written plan of care for one resident does not include interventions related to:

- injuries sustained in a physical assault by another resident
- radiology finding a disease process
- pain related to an incident with a wheelchair.

Inspector ID #: 144

**WN #2:** The Licensee has failed to comply with LTCHA,2007,S.O.c,8,s6(2)

The licensee shall ensure that the care set out in the plan of care is based on an assessment of the resident and the needs and preferences of that resident.

### Findings:

The care set out in the plan of care for one resident is not based on an assessment of the residents needs related to pain resulting from an incident with a wheelchair. The resident on interview, complained of pain.

Inspector ID #: 144

### Additional Required Actions:

VPC - pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance related to assessment of the residents needs & preferences of that resident, to be implemented voluntarily.

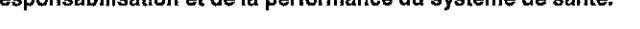


## **Ministry of Health and Long-Term Care**

## **Ministère de la Santé et des Soins de longue durée**

# **Inspection Report under the *Long Term Care Homes Act, 2007***

# Rapport d'inspection prévue le *Loi de 2007 les* *foyers de soins de* *longue durée*

<b>Signature of Licensee or Representative of Licensee</b> <b>Signature du Titulaire du représentant désigné</b>	<b>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</b>  
<b>Title:</b>  <span style="float: right;">Date:</span>	<b>Date of Report:</b> (if different from date(s) of inspection).  <span style="float: left;">January 24, 2011</span>