

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**London District**

130 Dufferin Avenue, 4th Floor  
London, ON, N6A 5R2  
Telephone: (800) 663-3775

## Original Public Report

**Report Issue Date:** March 11, 2024

**Inspection Number:** 2024-1061-0001

**Inspection Type:**

Critical Incident

**Licensee:** Rykka Care Centres LP

**Long Term Care Home and City:** Banwell Gardens Care Centre, Windsor

**Lead Inspector**

Jennifer Bertolin (740915)

**Inspector Digital Signature**

**Additional Inspector(s)**

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 4-5, 2024

The following intake(s) were inspected:

- Intake: #00101023 -[CI: 2263-000037-23]- Infection Prevention & Control
- Intake: #00109551- [CI: 2263-000006-24]- Infection Prevention & Control

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control

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## **INSPECTION RESULTS**

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.