

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

London District

130 Dufferin Avenue, 4th Floor
London, ON, N6A 5R2
Telephone: (800) 663-3775

Public Report

Report Issue Date: March 20, 2025

Inspection Number: 2025-1061-0003

Inspection Type:

Complaint
Critical Incident

Licensee: Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.

Long Term Care Home and City: Banwell Gardens Care Centre, Windsor

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 17, 19, 20, 2025

The following intake(s) were inspected:

- Intake #00140617 - related to continence care.
- Intake #00142164/ Critical Incident (CI)# 2263-000018-25: related to an outbreak.

The following **Inspection Protocols** were used during this inspection:

Continence Care
Infection Prevention and Control

INSPECTION RESULTS

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During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.