

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District
33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Original Public Report

Report Issue Date: May 30, 2023	
Inspection Number: 2023-1379-0002	
Inspection Type: Complaint Critical Incident System	
Licensee: AXR Operating (National) LP, by its general partners	
Long Term Care Home and City: Bay Ridges, Pickering	
Lead Inspector Fatemeh Heydarimoghari (742649)	Inspector Digital Signature
Additional Inspector(s) Joanne Zahur (589)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): May 15-19, 24, 2023</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> • Intake related to staff to resident abuse. • Intake related to resident neglect • Two Intakes related to pest control and housekeeping. • Intake related to mold, pest control, housekeeping, menu planning, and plan of care.
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The following **Inspection Protocols** were used during this inspection:

- Housekeeping, Laundry and Maintenance Services
- Infection Prevention and Control
- Safe and Secure Home
- Prevention of Abuse and Neglect
- Residents’ Rights and Choices

INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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