



**Ministry of Health and  
Long-Term Care**

**Ministère de la Santé et des  
Soins de longue durée**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection sous la  
Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Homes Division  
Long-Term Care Inspections Branch**

**Division des foyers de soins de  
longue durée  
Inspection de soins de longue durée**

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## **Public Copy/Copie du public**

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<b>Report Date(s) / Date(s) du rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / Registre no</b>	<b>Type of Inspection / Genre d'inspection</b>
Apr 3, 2017	2017_645558_0003	005963-17	Complaint

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### **Licensee/Titulaire de permis**

THE JEWISH HOME FOR THE AGED  
3560 BATHURST STREET NORTH YORK ON M6A 2E1

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### **Long-Term Care Home/Foyer de soins de longue durée**

THE JEWISH HOME FOR THE AGED (2824)  
3560 BATHURST STREET NORTH YORK ON M6A 2E1

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### **Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

BARBARA PARISOTTO (558)

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## **Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): March 6, 8, 2017.**

**During the course of the inspection, the inspector(s) spoke with the Unit Director.**

**During the course of the inspection, the inspector reviewed the rejection letter.**

**The following Inspection Protocols were used during this inspection:**

**Admission and Discharge**



During the course of this inspection, Non-Compliances were issued.

1 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)

### NON-COMPLIANCE / NON - RESPECT DES EXIGENCES

Legend	Legendé
WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

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**WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 44. Authorization for admission to a home**

**Specifically failed to comply with the following:**

**s. 44. (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 43 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,**

**(a) the home lacks the physical facilities necessary to meet the applicant's care requirements; 2007, c. 8, s. 44. (7).**

**(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or 2007, c. 8, s. 44. (7).**

**(c) circumstances exist which are provided for in the regulations as being a ground for withholding approval. 2007, c. 8, s. 44. (7).**

**Findings/Faits saillants :**

1. The licensee has failed to ensure that an applicant's admission to the home was approved after a review of the assessments and information provided by the placement co-ordinator, unless (b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements.

A review of #001's rejection letter from Baycrest-Apotex dated June 2016, stated the reason for rejection was that the applicant's psychosocial care requirements could not be met by the home. The population and programs schedule would likely negatively impact the applicant's well-being.

An interview with the Unit Director revealed the home was emotionally and socially not a good fit and that the home environment would trigger the applicant. When asked how the rejection met the requirements for withholding approval, the Unit Director responded the nursing staff did not have the expertise to deal with this applicant as his/her cultural background did not fit the cultural background of the home. [s. 44. (7) (b)]



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**Issued on this 3rd day of April, 2017**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**