

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Toronto District
5700 Yonge Street, 5th Floor
Toronto, ON, M2M 4K5
Telephone: (866) 311-8002

Public Report

Report Issue Date: January 14, 2026

Inspection Number: 2026-1309-0001

Inspection Type:
Proactive Compliance Inspection

Licensee: Baycrest Hospital

Long Term Care Home and City: The Jewish Home for the Aged, North York

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 7-9, and 12-14, 2026

The following intake was inspected:

- Intake: #00166706 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control
- Responsive Behaviours
- Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Compliance with Manufacturers' Instructions

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 26

Compliance with manufacturers' instructions

s. 26. Every licensee of a long-term care home shall ensure that staff use all equipment, supplies, devices, assistive aids and positioning aids in the home in accordance with

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manufacturers' instructions.

A staff did not follow the manufacturer's instruction for the dilution of Oxivir Plus used to disinfect high touch surfaces. The manufacturer instructs the user to dilute the product with water at a ratio of 1:40 but staff added more water than recommended.

Sources: Oxivir Plus manufacturer's instruction and Safety Data Sheet and staff interviews.

WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

A staff did not perform hand hygiene before and after resident and their environment contact as required by Additional Requirement 9.1 (b) under the Infection Prevention and Control (IPAC) Standard.

Sources: Observations in the home; review of IPAC Standard for Long-Term Care Homes (revised September 2023)