

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act. 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la

conformité

Toronto Service Area Office 5700 Yonge Street, 5th Floor TORONTO, ON, M2M-4K5 Telephone: (416) 325-9660 Facsimile: (416) 327-4486

Bureau régional de services de Toronto 5700, rue Yonge, 5e étage TORONTO, ON, M2M-4K5 Téléphone: (416) 325-9660 Télécopieur: (416) 327-4486

Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection				
Oct 1, 2, 3, 16, 24, 29, 30, Nov 5, 2012	2012_102116_0031	Complaint				
Licensee/Titulaire de permis						
THE JEWISH HOME FOR THE AGED  3560 BATHURST STREET, NORTH YORK, ON, M6A-2E1  Long-Term Care Home/Foyer de soins de longue durée						
THE JEWISH HOME FOR THE AGED (2824) 3560 BATHURST STREET, NORTH YORK, ON, M6A-2E1						
Name of Inspector(s)/Nom de l'inspec	teur ou des inspecteurs					
SARAN DANIEL-DODD (116)						
Insi	oection Summary/Résumé de l'inspe	ction				

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Director of Care, unit managers, Registered Dietician, Registered and direct care staff members.

During the course of the inspection, the inspector(s) reviewed the health record of a resident and observed recreational programming provided on a specified unit.

The following Inspection Protocols were used during this inspection: **Nutrition and Hydration** 

Recreation and Social Activities

Findings of Non-Compliance were found during this inspection.

## NON-COMPLIANCE / NON-RESPECT DES EXIGENCES



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

WN – Written Notification  VPC – Voluntary Plan of Correction  DR – Director Referral  CO – Compliance Order	Legendé  WN – Avis écrit  VPC – Plan de redressement volontaire  DR – Aiguillage au directeur  CO – Ordre de conformité
Non-compliance with requirements under the Long-Term Care Homes Act. 2007 (LTCHA) was found. (A requirement under the	WAO – Ordres : travaux et activités  Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.
The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

## Findings/Faits saillants:

1. The licensee failed to ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The plan of care for resident #1 directs staff to transfer the resident early on specified days in order to attend recreational programs held during the morning. The resident was observed on two separate occasions during the inspection sitting in his room after the morning recreation program commenced. Interviews held with staff members confirm that the resident was not transferred as established and was not taken to the morning recreation program.

Review of the recreational attendance record identified the resident attended only four morning programs over a four month period. The recreational therapist confirmed that the resident has not attended morning recreational activities as agreed upon with the resident's family.

Interviews held with various staff members involved in the resident's care confirmed that they were not aware of the earlier scheduled times for transfers.

## Additional Required Actions:

VPC - pursuant to the Long-Term Care Homes Act, 2007, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance to ensure that a written plan if care for the resident includes:

- the care set out in the plan of care is provided to the resident as specified in the plan, to be implemented voluntarily.

Issued on this 5th day of November, 2012



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Signature of Inspector(s)/Signature de l'inspecteur ou d	les inspecteurs
Dan Bard	