

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

Hamilton District  
119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** September 29, 2025

**Inspection Number:** 2025-1375-0005

**Inspection Type:**  
Critical Incident

**Licensee:** Chippawa Creek Care Centre Ltd.

**Long Term Care Home and City:** Bella Senior Care Residences, Niagara Falls

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 22-25, 29, 2025

The following intake(s) were inspected:

- Intake #00154022 - Critical Incident (CI) #2890-000025-25 related to falls prevention and management
- Intake #00156495 - CI #2890-000031-25 related to falls prevention and management

The following **Inspection Protocols** were used during this inspection:

Falls Prevention and Management

## INSPECTION RESULTS

### Non-Compliance Remedied

**Non-compliance** was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

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**Non-compliance with: FLTCA, 2021, s. 6 (1) (c)**

Plan of care

s. 6 (1) Every licensee of a long-term care home shall ensure that there is a written plan of care for each resident that sets out,

(c) clear directions to staff and others who provide direct care to the resident; and

The licensee has failed to ensure that a resident's written plan of care provided clear direction when their individual care service plan indicated they required a specific size for an intervention and their task list indicated they required a different size. The task list was updated on September 24, 2025.

**Sources:** a resident's clinical record, interview with staff.

Date Remedy Implemented: September 24, 2025