

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: November 3, 2025

Inspection Number: 2025-1375-0006

Inspection Type:
Critical Incident

Licensee: Chippawa Creek Care Centre Ltd.

Long Term Care Home and City: Bella Senior Care Residences, Niagara Falls

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 28-31, 2025 and November 3, 2025

The following intake(s) were inspected:

- Intake: #00160272 - Critical Incident (CI) #2890-000038-25 - related to medication management.

The following **Inspection Protocols** were used during this inspection:

Medication Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Administration of drugs

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 140 (2)

Administration of drugs

s. 140 (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber. O. Reg. 246/22, s. 140 (2).

The licensee has failed to ensure that a drug was administered to a resident in

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accordance with the directions for use specified by the prescriber when on a specified date, medication tablets were found unattended in the resident's room indicating the tablets had not been ingested by the resident.

Sources: Interview with DOC and resident clinical records.