

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Hamilton District**

119 King Street West, 11th Floor  
Hamilton, ON, L8P 4Y7  
Telephone: (800) 461-7137

## Public Report

**Report Issue Date:** December 3, 2025

**Inspection Number:** 2025-1375-0007

**Inspection Type:**

Proactive Compliance Inspection

**Licensee:** Chippawa Creek Care Centre Ltd.

**Long Term Care Home and City:** Bella Senior Care Residences, Niagara Falls

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 26-28, 2025 and December 1-3, 2025.

The following intake(s) were inspected:

-Intake: #00161169 - Proactive Compliance Inspection (PCI)

The following **Inspection Protocols** were used during this inspection:

Contenance Care

Infection Prevention and Control

Staffing, Training and Care Standards

## INSPECTION RESULTS

**WRITTEN NOTIFICATION: Infection prevention and control program**

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NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)**

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

A) The Infection Prevention and Control (IPAC) standard for Long-Term Care Homes (April 2022, revised September 2023) issued by the Director was not complied with.

Additional Requirement 11.6 was not complied with on observed dates in November, 2025, when signage was not posted at entrances and throughout the home that listed the signs and symptoms of infectious diseases for self-monitoring as well as steps that must be taken if an infectious disease is suspected or confirmed in any individual.

**Sources:** Observations, Interview with IPAC lead.

B) Additional Requirement 9.1 (f) under the IPAC Standard for Long-Term Care Homes (April 2022, revised September 2023), a staff did not appropriately don personal protective equipment (PPE) when entering a resident's room who was on additional precautions.

**Sources:** Observation, interview with staff.