

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District
119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: January 20, 2026
Inspection Number: 2026-1375-0001
Inspection Type: Critical Incident
Licensee: Chippawa Creek Care Centre Ltd.
Long Term Care Home and City: Bella Senior Care Residences, Niagara Falls

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 16, 19, 20, 2026

The following intake(s) were inspected:

- Intake: #00164768/ Critical Incident (CI) 2890-000046-25 - related to infection prevention and control

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: CMOH and MOH

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 272

CMOH and MOH

s. 272. Every licensee of a long-term care home shall ensure that all applicable directives, orders, guidance, advice or recommendations issued by the Chief Medical Officer of Health or a medical officer of health appointed under the Health Protection and Promotion Act are followed in the home.

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Recommendations issued by the Chief Medical Officer of Health (CMOH) for Outbreak Prevention and Control (February 2025) required the home to ensure that alcohol-based hand sanitizers in use are not expired.

On a specified date, the inspector observed two expired alcohol-based hand sanitizers on snack carts in two separate resident dining areas of the home.

Sources: Observations, and Recommendations for Outbreak Prevention and Control in Institutions and Congregate Living Settings (effective: February 2025).