

**Inspection Report under the Long-Term Care Homes Act, 2007****Rapport d'inspection en vertu de la Loi de 2007 sur les foyers de soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**  
**Division des opérations relatives aux soins de longue durée**  
**Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jan 6, 2022	2021_505103_0017	017906-21	Complaint

**Licensee/Titulaire de permis**

Belcrest Nursing Homes Limited  
250 Bridge Street West Belleville ON K8P 5N3

**Long-Term Care Home/Foyer de soins de longue durée**

Belmont Long Term Care Facility  
250 Bridge Street West Belleville ON K8P 5N3

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

DARLENE MURPHY (103)

**Inspection Summary/Résumé de l'inspection**

**The purpose of this inspection was to conduct a Complaint inspection.**

**This inspection was conducted on the following date(s): December 22-24, 2021.**

**Log #017906-21-complaint related to air temperature.**

**During the course of the inspection, the inspector(s) spoke with residents, a Housekeeper, Registered Practical Nurses (RPN), Registered Nurses (RN), the Director of Care (DOC) and the Administrator.**

**During the course of the inspection, the inspector reviewed a resident health care record, temperature logs for three resident units during November 2021, and the home's policy, "Prevention of Heat Related Illness, #RCSM-E-140".**

**The following Inspection Protocols were used during this inspection:  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were issued.**

**1 WN(s)  
0 VPC(s)  
0 CO(s)  
0 DR(s)  
0 WAO(s)**

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## Legend

WN – Written Notification  
VPC – Voluntary Plan of Correction  
DR – Director Referral  
CO – Compliance Order  
WAO – Work and Activity Order

## Légende

WN – Avis écrit  
VPC – Plan de redressement volontaire  
DR – Aiguillage au directeur  
CO – Ordre de conformité  
WAO – Ordres : travaux et activités

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

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**WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 21. Air temperature****Findings/Faits saillants :**

1. The licensee failed to ensure the home was maintained at a minimum temperature of 22 degrees Celsius.

Temperature log records for three resident units during November 2021 were reviewed. One of the three units (Green Acres) was noted to have numerous dates and times whereby the home was not maintained at a minimum temperature of 22 degrees Celsius.

Sources: November 2021 temperature logs, interview with Administrator. [s. 21.]

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**Issued on this 10th day of January, 2022****Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs****Original report signed by the inspector.**