

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: September 25, 2025
Inspection Number: 2025-1530-0006
Inspection Type: Critical Incident
Licensee: Board of Management for the District of Parry Sound West
Long Term Care Home and City: Belvedere Heights, Parry Sound

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): September 22-25, 2025.

The following intake was inspected:

- One intake, related to an allegation of staff to resident abuse.

The following **Inspection Protocols** were used during this inspection:

Prevention of Abuse and Neglect

INSPECTION RESULTS

WRITTEN NOTIFICATION: Duty of licensee to comply with plan

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that the care set out in a resident's plan of care was provided to them, as specified in their plan of care.

A resident's plan of care indicated that they required a specified level of assistance for all activities of daily living (ADL). The resident identified that staff had not provided them with the specified level of



**Inspection Report Under the
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assistance with their ADLs on multiple occasions.

Sources: Critical Incident (CI) report; a resident's health care records; the home's internal investigation notes; and interviews with a resident, direct care and registered staff, Associate Director of Care (ADOC), and the Director of Care (DOC).



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