



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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système de santé  
Direction de l'amélioration de la performance et de la  
conformité

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Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 9 & 10, 2011	2011-120-2816-09Feb084159	H-00467 Follow-up to April 27/10

**Licensee/Titulaire**

The Bennett Health Care Centre, 1 Princess Anne Drive, Georgetown, ON, L7G 2B8

**Long-Term Care Home/Foyer de soins de longue durée**

The Bennett Health Care Centre, 1 Princess Anne Drive, Georgetown, ON, L7G 2B8

**Name of LTC Homes Inspector(s)/Nom de l'inspecteur(s) de les foyer de soins de longue duree**

Bernadette Susnik – Environmental Health #120

**Inspection Summary/Sommaire d'inspection**

The purpose of this visit was to conduct a follow-up inspection to previously issued non-compliance made under the Ministry of Health and Long Term Care Homes Program Standards Manual related to the following unmet criteria:

- M1.6 (Emergency Contingency Plans)
- M3.23 (infection prevention and control)
- O2.1 (Maintenance Services)

During the course of the inspection, the above noted inspector spoke with the Administrator, Housekeeping Manager, housekeeping staff and Director of Care. During the course of the inspection, most of the resident rooms, utility rooms, bathrooms, tub rooms, dining room, lounge spaces and activity rooms were inspected.

The following Inspection Protocols were used during this inspection:

- *Infection Prevention and Control*
- *Accommodation Services – Maintenance*
- *Safe and Secure Home*

There are findings of Non-Compliance as a result of this inspection. The following actions were taken:

1 WN  
1 VPC

Corrected non-compliance is listed in the section titled "Corrected Non-Compliance" on page 3.

### NON- COMPLIANCE / (Non-respectés)

**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN#1: *The licensee has failed to comply with 86(2)(b).*** The infection prevention and control program must include,

(b) measures to prevent the transmission of infections.

**Findings:**

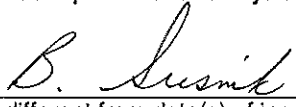
- Numerous resident washrooms did not have the resident's personal articles such as urine measures, bedpans or washbasins stored in such a way that they do not become re-contaminated after cleaning, that they do not affect the use of the grab bars and that toilet tanks are kept free of objects (for repair and cleaning purposes). Several rooms were identified to have soiled personal articles over a two-day period.
- The soiled utility room has not been equipped with cleaning and disinfecting supplies for personal articles and other items. The room is being used to store dirty linen (for export to a laundry) and garbage bags. Staff have been instructed to clean personal devices with disinfectant Cavi-wipes. However, no direction has been made to deep clean these articles which can become contaminated in areas that the Cavi wipes cannot reach. A policy or procedure could not be located at the time of the visit, instructing staff on how to clean the personal devices and how often.

**Additional Required Actions:**

**VPC** – pursuant to the *Long-Term Care Homes Act, 2007*, S.O. 2007, c.8, s.152(2) the licensee is hereby requested to prepare a written plan of correction for achieving compliance with respect to ensuring that the infection prevention and control program includes measures to prevent the transmission of infections, to be implemented voluntarily.



CORRECTED NON-COMPLIANCE Non-respects à Corrigé				
REQUIREMENT EXIGENCE	TYPE OF ACTION/ORDER	ACTION/ ORDER #	INSPECTION REPORT #	INSPECTOR ID #
O2.1, LTC Homes Program Manual, now found in the LTCHA, 2007, S.O. c.8, s. 15(2)(c) and O. Reg. 79/10 s.90(1)(c)	N/A	N/A	Log #	120
M1.6, LTC Homes Program Manual, now found in O. Reg. 79/10, s.230(2)(3) & (4).	N/A	N/A	Log #	120

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné		Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.	
Title: _____ Date: _____		 Date of Report: (if different from date(s) of inspection). <i>April 4/11</i>	