

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central West District

609 Kumpf Drive, Suite 105
Waterloo, ON, N2V 1K8
Telephone: (888) 432-7901

Public Report

Report Issue Date: November 28, 2025

Inspection Number: 2025-1303-0002

Inspection Type:

Proactive Compliance Inspection

Licensee: Bennett Village

Long Term Care Home and City: Bennett Centre Long Term Care, Georgetown

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): November 25 - 28, 2025

The following intake(s) were inspected:

-Intake: #00162689 - Proactive Compliance Inspection

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services

Infection Prevention and Control

Staffing, Training and Care Standards

INSPECTION RESULTS

WRITTEN NOTIFICATION: Nursing and Personal Support Services

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: O. Reg. 246/22, s. 35 (4)

Nursing and personal support services

s. 35 (4) The licensee shall keep a written record relating to each evaluation under clause (3) (e) that includes the date of the evaluation, the names of the persons who participated in the evaluation, a summary of the changes made and the date that those changes were implemented.

The licensee was unable to provide a written record of the evaluation of the staffing plan at the time of the inspection.

Sources: Staffing plan policy, interviews with CEO and DOC