

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District

159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: March 25, 2025

Inspection Number: 2025-1188-0001

Inspection Type:

Critical Incident

Licensee: St. Joseph's Care Group

Long Term Care Home and City: Bethammi Nursing Home, Thunder Bay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): March 24, 25, 2025

The following intake(s) were inspected:

- An intake related to an outbreak.
- An intake related to a missing resident.
- An intake related to an environmental hazard (fire alarms).

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Home to be safe, secure environment

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

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Non-compliance with: FLTCA, 2021, s. 5

Home to be safe, secure environment

s. 5. Every licensee of a long-term care home shall ensure that the home is a safe and secure environment for its residents.

The licensee failed to ensure that the home was a safe and secure environment for its residents, when a miscommunication resulted in a fire alarm system outage without implementation of the home's emergency response plan; and the anti-tamper device for a fire alarm pull station was inoperable due to expired batteries. As a result a resident was able to exit the home undetected.

Sources: Review of two Critical Incident (CI) and After Hours (AH) reports; Review of the home's CI Investigation Files for two CIs; Review of a resident's progress notes; and Interviews with the Building Services Manager and staff.

WRITTEN NOTIFICATION: Accommodation services

NC #002 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: FLTCA, 2021, s. 19 (2) (c)

Accommodation services

s. 19 (2) Every licensee of a long-term care home shall ensure that,
(c) the home, furnishings and equipment are maintained in a safe condition and in a good state of repair.

The licensee failed to ensure that a hallway closet within a resident home area was maintained in a safe condition and in good state of repair.

An observation identified a closet within a resident home area had exposed pipe, insulation, and two pipe style wall jacks unsecured within the space and accessible to residents on the unit.

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Sources: Observations.

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