

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: August 19, 2025

Inspection Number: 2025-1188-0002

Inspection Type:

Complaint

Critical Incident

Licensee: St. Joseph's Care Group

Long Term Care Home and City: Bethammi Nursing Home, Thunder Bay

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): August 11 - 15, 2025

The following intake(s) were inspected:

- One intake related to complainant concerns re: alleged neglect of a resident; and
- One intake related to fall of a resident resulting in injury.

The following **Inspection Protocols** were used during this inspection:

Resident Care and Support Services
Prevention of Abuse and Neglect
Reporting and Complaints
Falls Prevention and Management

INSPECTION RESULTS

WRITTEN NOTIFICATION: Reports re critical incidents

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (3) 4.

Reports re critical incidents

s. 115 (3) The licensee shall ensure that the Director is informed of the following incidents in the home no later than one business day after the occurrence of the

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incident, followed by the report required under subsection (5):

4. Subject to subsection (4), an incident that causes an injury to a resident for which the resident is taken to a hospital and that results in a significant change in the resident's health condition.

The licensee failed to ensure that the Director was informed within one business day of an incident that caused injury to a resident and resulted in a significant change in the resident's health condition.

Sources: A critical incident report; a resident's clinical record; interviews with staff, and Director of Care (DOC).



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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