

Ministry of Long-Term Care  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

North District  
159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** October 22, 2025

**Inspection Number:** 2025-1188-0003

**Inspection Type:**  
Critical Incident

**Licensee:** St. Joseph's Care Group

**Long Term Care Home and City:** Bethammi Nursing Home, Thunder Bay

## INSPECTION SUMMARY

The inspection occurred onsite on the following dates: October 21 and 22, 2025.

The following intake was inspected:

-One Intake related to alleged staff to resident neglect.

The following **Inspection Protocols** were used during this inspection:

Continence Care  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Continence Care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: O. Reg. 246/22, s. 56 (2) (b)**

Continence care and bowel management

s. 56 (2) Every licensee of a long-term care home shall ensure that,

(b) each resident who is incontinent has an individualized plan, as part of their plan of care, to promote and manage bowel and bladder continence based on the assessment and that the plan is implemented;

The licensee failed to ensure that, a resident who was incontinent, had their continence

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plan of care implemented.

**Sources:** Review of the submitted Critical Incident (CI) report, a resident's health care records, homes' investigation file; and interviews with staff members and the Director of Care (DOC).



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**Inspection Report Under the  
Fixing Long-Term Care Act, 2021**

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