

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**North District**

159 Cedar St, Suite 403  
Sudbury, ON, P3E 6A5  
Telephone: (800) 663-6965

## Public Report

**Report Issue Date:** February 19, 2025

**Inspection Number:** 2025-1349-0001

**Inspection Type:**

Follow up

**Licensee:** Chapleau Health Services

**Long Term Care Home and City:** The Bignucolo Residence, Chapleau

## INSPECTION SUMMARY

The inspection occurred offsite on the following date(s): February 10-13, 2025.

The following intake(s) were inspected:

- Follow-up #: 1 - CO#001, O. Reg. 246/22 - s. 268 (4) 1. ix.
- Follow-up #: 1 -CO #003, O. Reg. 246/22 - s. 272.
- Follow-up #: 1 -CO #002, O. Reg. 246/22 - s. 102 (2) (b).

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #003 from Inspection #2024-1349-0001 related to O. Reg. 246/22, s. 272.

Order #002 from Inspection #2024-1349-0001 related to O. Reg. 246/22, s. 102 (2) (b).

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The following previously issued Compliance Order(s) were found **NOT** to be in compliance:

Order #001 from Inspection #2024-1349-0001 related to O. Reg. 246/22, s. 268 (4) 1. ix.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home  
Infection Prevention and Control

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Emergency Plans

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 104 (4)**

Conditions of licence

s. 104 (4) Every licensee shall comply with the conditions to which the licence is subject.

The licensee has failed to comply with Compliance Order (CO) #001 from report #2024-1349-0001, with a compliance due date (CDD) of January 6, 2025, related to Ontario Regulation (O. Reg.) 246/22 - s. 268 (4) 1 ix. related to an emergency plan for the loss of essential services.

Specifically, the home was directed to ensure:

a. Develop an emergency plan in relation to the loss of essential services, which addresses the required components set out in Ontario Regulation (O. Reg.) 246/22, s. 268 (5).

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b. Develop and implement a process for ensuring that all staff, volunteers, and students, are trained on the emergency plan developed in Part a). Keep a written record of who completed the training, the date they completed their training, who provided the training, and the contents of the training.

The home did not ensure entities that may be involved in or provide emergency services in the area where the home is located, were consulted when the emergency plan for loss of essential services was developed. Additionally, education records on the emergency plan developed identified that not all of the staff had completed the training.

**Sources:** Education records; and interview with staff.

**An Administrative Monetary Penalty (AMP) is being issued on this written notification AMP #001**

**NOTICE OF ADMINISTRATIVE MONETARY PENALTY (AMP)**

The Licensee has failed to comply with FLTCA, 2021

**Notice of Administrative Monetary Penalty AMP #001**

**Related to Written Notification NC #001**

Pursuant to section 158 of the Fixing Long-Term Care Act, 2021, the licensee is required to pay an administrative penalty of \$1100.00, to be paid within 30 days from the date of the invoice.

In accordance with s. 349 (6) and (7) of O. Reg. 246/22, this administrative penalty is being issued for the licensee's failure to comply with an order under s. 155 of the Act.

**Compliance History:**

In the past 36 months, a CO under O. Reg. 246/22 - s. 268 (4) 1. ix. was issued

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(#2024-1349-0001).

This is the first AMP that has been issued to the licensee for failing to comply with this requirement.

Invoice with payment information will be provided under a separate mailing after service of this notice.

Licensees must not pay an AMP from a resident-care funding envelope provided by the Ministry [i.e., Nursing and Personal Care (NPC); Program and Support Services (PSS); and Raw Food (RF)]. By submitting a payment to the Minister of Finance, the licensee is attesting to using funds outside a resident-care funding envelope to pay the AMP.