

Inspection Report under
the Long-Term Care
Homes Act, 2007

Rapport d'inspection en vertu de
la Loi de 2007 sur les foyers de
soins de longue durée

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Division des opérations relatives aux
soins de longue durée
Inspection de soins de longue durée

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / No de registre	Type of Inspection / Genre d'inspection
Nov 6, 2020	2020_768693_0024	013386-20, 013392- 20, 018693-20, 018694-20, 018695-20	Follow up

Licensee/Titulaire de permis

CVH (No. 2) LP
766 Hespeler Road, Suite 301 c/o Southbridge Care Homes CAMBRIDGE ON N3H 5L8

Long-Term Care Home/Foyer de soins de longue durée

Birchwood Terrace
237 Lakeview Drive, R.R. #1 KENORA ON P9N 4J7

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

MELISSA HAMILTON (693), DAVID SCHAEFER (757)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Follow up inspection.

This inspection was conducted on the following date(s): November 2 to 4, 2020.

The following intakes were inspected on during this Follow Up Inspection:

- an intake, related to CO#002 from inspection #2020_829757_0008, issued pursuant to LTCHA, S.O. 2007, c.8, s. 15. (2);**
- an intake, related to CO#001 from inspection #2020_829757_0019, issued pursuant to O.Reg 79/10, s. 53. (4);**
- an intake, related to CO#001 from inspection #2020_829757_0020, issued pursuant to O.Reg 79/10, s. 33. (1);**
- an intake, related to CO#006 from inspection #2020_829757_0008, issued pursuant to LTCHA, S.O. 2007, s. 8. (3); and**
- an intake, related to CO#002 from inspection #2020_829757_0019, issued pursuant to O.Reg 79/10, s. 74 (2).**

During the course of the inspection, the inspector(s) spoke with the Executive Director, Regional Manager of Extendicare Assist, Director of Care, Resident Assessment Instrument (RAI) Coordinator, Maintenance Supervisor, Nursing Clerk, and a Personal Support Worker.

The following Inspection Protocols were used during this inspection:

**Accommodation Services - Maintenance
Personal Support Services
Responsive Behaviours
Sufficient Staffing**

During the course of this inspection, Non-Compliances were not issued.

**0 WN(s)
0 VPC(s)
0 CO(s)
0 DR(s)
0 WAO(s)**

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The following previously issued Order(s) were found to be in compliance at the time of this inspection:

Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:

REQUIREMENT/ EXIGENCE	TYPE OF ACTION/ GENRE DE MESURE	INSPECTION # / DE L'INSPECTION	NO NO DE L'INSPECTEUR
LTCHA, 2007 S.O. 2007, c.8 s. 15. (2)	CO #002	2020_829757_0008	757
O.Reg 79/10 s. 33. (1)	CO #001	2020_829757_0020	757
O.Reg 79/10 s. 53. (4)	CO #001	2020_829757_0019	693
O.Reg 79/10 s. 74. (2)	CO #002	2020_829757_0019	693
LTCHA, 2007 S.O. 2007, c.8 s. 8. (3)	CO #006	2020_829757_0008	693

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NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
Legend WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	Légende WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA). The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.	Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD. Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

Issued on this 6th day of November, 2020

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

Original report signed by the inspector.