Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Sudbury Service Area Office
159 Cedar Street, Suite 403
Sudbury ON P3E 6A5
Telephone: 1-800-663-6965
SudburySAO.moh@ontario.ca

Original Public Report

Report Issue Date June 20, 2022
Inspection Number 2022_1129_0001
Inspection Type
☒ Critical Incident System ☐ Complaint ☐ Follow-Up ☐ Director Order Follow-up
☐ Proactive Inspection ☐ SAO Initiated ☐ Post-occupancy
☐ Other _____

Licensee
Wiigwas Elder and Senior Care

Long-Term Care Home and City
Wiigwas Elder and Senior Care, Kenora

Lead Inspector
Sylvie Byrnes #627

Additional Inspector(s)
Lauren Tenhunen #196

Inspector Digital Signature
Sylvie Byrnes
2022.06.20 15:01:15 -04'00'

INSPECTION SUMMARY

The inspection occurred on the following date(s): June 6-10, 2022. Off site activities occurred on June 13-14, 2022.

The following intake(s) were inspected:

- One intake related to resident to resident abuse;
- One intake related to an acute respiratory infection (ARI) outbreak;
- Two intakes related to resident elopement.

The following **Inspection Protocols** were used during this inspection:

- Infection Prevention and Control (IPAC)
- Prevention of Abuse and Neglect
- Responsive Behaviours

INSPECTION RESULTS

WRITTEN NOTIFICATION:PREVENTION OF ABUSE AND NEGLECT

NC#001 Written Notification pursuant to FLTCA, 2021, s. 154(1)

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Non-compliance with: FLTCA, 2021, s. 24 (1).

The licensee has failed to ensure that a resident was protected from abuse.

Rationale and Summary

A resident reported that they had been abused by another resident. Investigation notes indicated that the resident had sustained minor physical injuries from the incident.

The incident caused the resident to feel unsafe in the home.

Sources: interviews with a resident, a PSW, RPN and Director of Care (DOC); record review, investigation notes, home's policy titled, "Zero Tolerance of Resident Abuse and Neglect Program".

#627