

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

North District
159 Cedar St, Suite 403
Sudbury, ON, P3E 6A5
Telephone: (800) 663-6965

Public Report

Report Issue Date: December 5, 2025

Inspection Number: 2025-1129-0004

Inspection Type:

Complaint
Critical Incident

Licensee: Wiigwas Elder and Senior Care

Long Term Care Home and City: Wiigwas Elder and Senior Care, Kenora

INSPECTION SUMMARY

The inspection occurred offsite on the following dates: December 2 - 5, 2025.

The following intakes were inspected:

- One intake for a Complaint regarding flooding; and
- One Intake for a Critical Incident (CI) re: Environmental Hazard.

The following **Inspection Protocols** were used during this inspection:

Safe and Secure Home

INSPECTION RESULTS

WRITTEN NOTIFICATION: Critical Incident Reporting

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 115 (3) 2. iv.

Reports re critical incidents

s. 115 (3) The licensee shall ensure that the Director is informed of the following incidents in the home no later than one business day after the occurrence of the incident, followed by the report required under subsection (5):

2. An environmental hazard that affects the provision of care or the safety, security or well-being of one or more residents for a period greater than six hours, including,
 - iv. flooding.

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A flood incident had occurred in the home and the Director had not been informed within one business day after the incident.

Sources: Review of the submitted Critical Incident (CI), emails from the Director of Care (DOC); and interviews with the Environmental Services Manager (ESM) and the DOC. [196]



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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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