



**Inspection Report  
under the Long-Term  
Care Homes Act, 2007**

**Rapport d'inspection  
prevue le Loi de 2007  
les foyers de soins de  
longue durée**

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Sudbury Service Area Office  
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Sudbury ON P3E 6A5

**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
système de santé  
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Licensee Copy/Copie du Titulaire     Public Copy/Copie Public

<b>Date(s) of inspection/Date de l'inspection</b> September 13-14, 2010	<b>Inspection No/ d'inspection</b> 2010_106_2620_13Sep115605	<b>Type of Inspection/Genre d'inspection</b> Mandatory Reprot
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**Licensee/Titulaire**  
Revera Long Term Care INC

**Long-Term Care Home/Foyer de soins de longue durée**  
Birchwood Terrace

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Margot Burns-Prouty

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a/an Mandatory Report inspection.

During the course of the inspection, the inspector spoke with: Administrator, Director of care and services, Manager of Environmental Services, Registered Practical Nurses, and Personal Support Workers.

During the course of the inspection, the inspector: Interviewed staff members, observed care provided to residents in facility, audited electronic plan of care, audited written plan of care, reviewed facility policies and procedures.

The following Inspection Protocols were used in part or in whole during this inspection: Responsive Behaviours

There are no findings of Non-Compliance as a result of this inspection.

1 Finding of Non-Compliance was found during this inspection. The following action was taken:

- 1 WN
- 0 VPC
- 0 CO: CO #
- 0 WAO: WAO #
- 0 DR

Corrected Non-Compliance is listed in the section titled Corrected Non-Compliance.

**NON- COMPLIANCE / (Non-respectés)**
**Definitions/Définitions**

**WN** – Written Notifications/Avis écrit  
**VPC** – Voluntary Plan of Correction/Plan de redressement volontaire  
**DR** – Director Referral/Régisseur envoyé  
**CO** – Compliance Order/Ordres de conformité  
**WAO** – Work and Activity Order/Ordres: travaux et activités

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Non-compliance with requirements under the *Long-Term Care Homes Act, 2007* (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

Le suivant constituer un avis d'écrit de l'exigences prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.

Non-respect avec les exigences sur le *Loi de 2007 les foyers de soins de longue durée* à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.

**WN #1:** The Licensee has failed to comply with **LTCHA, 2007, S.O. 2007, C. 8, S. 15(2)(a):** Every licensee of a long-term care home shall ensure that, the home, furnishings and equipment are kept clean and sanitary;

**Findings:**

**This was found not to be in compliance.**

**-On September 14, 2010, multiple chairs in the resident lounge on unit two were observed have deep ground in dirt and stains on the arms and stains on the seats.**

**-On September 14, 2010, multiple chairs in the resident lounge on unit three were observed have ground in dirt and stains on the arms and the seats.**

**Inspector ID #:** 106

Signature of Licensee or Representative of Licensee  
Signature du Titulaire du représentant désigné

Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.



Title:

Date:

Date of Report (if different from date(s) of inspection).



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