

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Central East District

33 King Street West, 4th Floor
Oshawa, ON, L1H 1A1
Telephone: (844) 231-5702

Public Report

Report Issue Date: July 3, 2025

Inspection Number: 2025-1196-0004

Inspection Type:

Critical Incident

Licensee: The Royale Development GP Corporation as general partner of The Royale Development LP

Long Term Care Home and City: Bloomington Cove Community, Stouffville

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): June 18, 19, 20, 25, 26, 30, 2025 and July 2, 3, 2025

The inspection occurred offsite on the following date(s): June 23, 2025

The following intake(s) were inspected:

- Two intakes related to resident to resident abuse.
- One intake related to a fall of a resident.

The following **Inspection Protocols** were used during this inspection:

Responsive Behaviours
Prevention of Abuse and Neglect
Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Skin and wound care

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 55 (2) (a) (ii)

Skin and wound care

s. 55 (2) Every licensee of a long-term care home shall ensure that,

(a) a resident at risk of altered skin integrity receives a skin assessment by an authorized person described in subsection (2.1)

(ii) upon any return of the resident from hospital, and

The Licensee failed to ensure that a resident received a skin assessment upon return of the resident from hospital.

A Critical Incident Report (CIR) was submitted to the Director related to the fall of a resident. The resident was sent to hospital for further evaluation.

The resident was sent back to the Long Term Care (LTC) Home but did not receive a required skin assessment upon their return from hospital.

Sources: CIR, Resident's electronic medical records, interview with an Administrative Director of Care (ADOC).

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