

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** August 28, 2025

**Inspection Number:** 2025-1532-0004

**Inspection Type:**  
Complaint

**Licensee:** The Corporation of the County of Renfrew

**Long Term Care Home and City:** Bonnechere Manor, Renfrew

## INSPECTION SUMMARY

The inspection occurred on the following date(s): July 31, 2025 and August 1, 20, 22, 2025

The following intake(s) were inspected:

- Intake: #00153634 - A complaint regarding admission to a Long-Term Care Home

The following **Inspection Protocols** were used during this inspection:

Admission, Absences and Discharge

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Licensee consideration and approval

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

**Non-compliance with: FLTCA, 2021, s. 51 (7) (b)**

Authorization for admission to a home

s. 51 (7) The appropriate placement co-ordinator shall give the licensee of each selected home copies of the assessments and information that were required to have been taken into account, under subsection 50 (6), and the licensee shall review the assessments and information and shall approve the applicant's admission to the home unless,

(b) the staff of the home lack the nursing expertise necessary to meet the applicant's care requirements; or

The licensee has failed to comply with FLTCA, 2021, s. 51 (7) (b), whereby the licensee refused an applicant's admission to the home based on reasons that are not permitted in the legislation. Specifically, that the home did not have the nursing expertise to manage the applicant's responsive behaviours.

Sources: Applicant's file, interview with the Director of Care.