

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District

347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Public Report

Report Issue Date: October 27, 2025

Inspection Number: 2025-1532-0006

Inspection Type:
Critical Incident

Licensee: The Corporation of the County of Renfrew

Long Term Care Home and City: Bonnechere Manor, Renfrew

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): October 20-23 and 27, 2025

The following intake(s) were inspected:

-Intake: #00155924 - ARI - COVID Outbreak August, 2025.

-Intake: #00159078 - Alleged incident of improper treatment of a resident by a staff.

-Intake: #00159688 - ARI-COVID - Outbreak October, 2025.

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

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WRITTEN NOTIFICATION: Infection Prevention and Control Program

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

Non-compliance with: O. Reg. 246/22, s. 102 (2) (b)

Infection prevention and control program

s. 102 (2) The licensee shall implement,

(b) any standard or protocol issued by the Director with respect to infection prevention and control. O. Reg. 246/22, s. 102 (2).

Non-compliance with O. Reg. 246/22 s. 102 (2)(b), IPAC Standard section 6.7

The licensee has failed to implement any standard or protocol issued by the Director with respect to infection prevention and control (IPAC), specifically mask requirement as is required by New Additional Requirement 6.7, masking under the IPAC Standard. During inspection, inspector observed a staff walking in between an outbreak and a non-outbreak area without a mask.

Sources: Observation of the inspector.