

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Ottawa District**

347 Preston Street, Suite 410  
Ottawa, ON, K1S 3J4  
Telephone: (877) 779-5559

## Public Report

**Report Issue Date:** January 19, 2026

**Inspection Number:** 2026-1532-0001

**Inspection Type:**

Critical Incident  
Follow up

**Licensee:** The Corporation of the County of Renfrew

**Long Term Care Home and City:** Bonnechere Manor, Renfrew

## INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): January 12, 13, 14, 15, 19, 2026

The inspection occurred offsite on the following date(s): January 16, 2026

The following intake(s) were inspected:

- Intake: #00163652 - Follow-up #: 1 to CO #001, related to the IPAC Program.
- Intake: #00163653 - Follow-up #: 1 to CO #002, related to the IPAC Program.
- Intake: #00166174 - Alleged sexual abuse of a resident by staff.
- Intake: #00166453 - Improper/incompetent care of a resident.

## Previously Issued Compliance Order(s)

The following previously issued Compliance Order(s) were found to be in compliance:

Order #001 from Inspection #2025-1532-0007 related to O. Reg. 246/22, s. 102 (2) (b)

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Order #002 from Inspection #2025-1532-0007 related to O. Reg. 246/22, s. 102 (2)  
(b)

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Prevention of Abuse and Neglect

## INSPECTION RESULTS

### WRITTEN NOTIFICATION: Prevention of Abuse and Neglect

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 25 (1)**

Policy to promote zero tolerance

s. 25 (1) Without in any way restricting the generality of the duty provided for in section 24, every licensee shall ensure that there is in place a written policy to promote zero tolerance of abuse and neglect of residents, and shall ensure that the policy is complied with.

A PSW did not comply with the homes written Abuse policy, when they did not immediately report alleged sexual abuse of a resident.

Sources: Homes investigation notes, Prevention of Resident Abuse and Neglect Policy, interview with a PSW and Administrator.