



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévue le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

Toronto Service Area Office  
55 St. Clair Avenue West, 8<sup>th</sup> Floor  
Toronto ON M4V 2Y7

Bureau régional de services de Toronto  
55, avenue St. Clair Ouest, 8<sup>ième</sup> étage  
Toronto, ON M4V 2Y7

**Ministère de la Santé et des Soins de  
longue durée**

Telephone: 416-325-9297  
1-866-311-8002

Téléphone: 416-325-9297  
1-866-311-8002

Division de la responsabilisation et de la performance du  
système de santé  
Direction de l'amélioration de la performance et de la  
conformité

Facsimile: 416-327-4486

Télécopieur: 416-327-4486

Licensee Copy/Copie du Titulaire       Public Copy/Copie Public

Date(s) of inspection/Date de l'inspection	Inspection No/ d'inspection	Type of Inspection/Genre d'inspection
February 15, 17, & 23, 2011	2011_109_2905_15Feb104210	Complaint Log # 136

**Licensee/Titulaire**  
Specialty Care Inc.  
400 Applewood Crescent Suite 110  
Vaughan, ON L4K 0C3  
Phone 905-695-2930  
Fax: 905-695-2940

**Long-Term Care Home/Foyer de soins de longue durée**  
Bradford Valley  
2656 Line 6  
Bradford, ON L3Z 3H6

**Name of Inspector(s)/Nom de l'inspecteur(s)**  
Susan Squires (109)

**Inspection Summary/Sommaire d'inspection**

The purpose of this inspection was to conduct a complaint inspection.

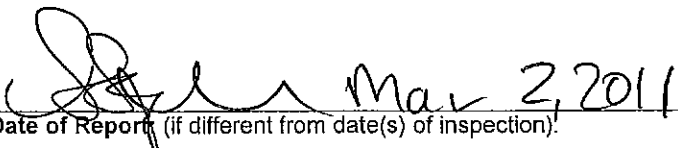
During the course of the inspection, the inspector spoke with: Administrator, Acting Director of Care, Corporate Nurse Consultant, and PSW Staff.

During the course of the inspection, the inspector: Reviewed the health record for a resident. Conducted a walk through of the home areas.

The following Inspection Protocols were used in part or in whole during this inspection: Skin and Wound Care

Findings of Non-Compliance were found during this inspection. The following action was taken:  
2 - WN



<b>NON- COMPLIANCE / (Non-respectés)</b>	
<b>Definitions/Définitions</b>	
<p>WN – Written Notifications/Avis écrit  VPC – Voluntary Plan of Correction/Plan de redressement volontaire  DR – Director Referral/Régisseur envoyé  CO – Compliance Order/Ordres de conformité  WAO – Work and Activity Order/Ordres: travaux et activités</p>	
<p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p> <p>Non-compliance with requirements under the <i>Long-Term Care Homes Act, 2007</i> (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p>	<p>Le suivant constituer un avis d'écrit de l'exigence prévue le paragraphe 1 de section 152 de les foyers de soins de longue durée.</p> <p>Non-respect avec les exigences sur le <i>Loi de 2007 les foyers de soins de longue durée</i> à trouvé. (Une exigence dans le loi comprend les exigences contenues dans les points énumérés dans la définition de "exigence prévue par la présente loi" au paragraphe 2(1) de la loi.</p>
<p><b>WN #1: The Licensee has failed to comply with O. Reg. 79/10 s131. (2) The licensee shall ensure that drugs are administered to residents in accordance with the directions for use specified by the prescriber.</b></p>	
<p><b>Findings:</b> An identified resident did not receive medication as prescribed by the physician.</p>	
<b>Inspector ID #:</b>	109
<p><b>WN #2: The Licensee has failed to comply with O. Reg. 79/10 s. 17 (1) (b). Every licensee of a long-term care home shall ensure that the home is equipped with a resident-staff communication and response system that,</b>  (a) can be easily seen, accessed and used by residents, staff and visitors at all times;</p>	
<p><b>Findings:</b> A resident was heard calling out for help. Inspector responded to the residents' calls and observed the residents' call bell to be lying on the floor behind inaccessible for use.</p>	
<b>Inspector ID #:</b>	109
<p>Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné</p>	<p>Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.</p> <p></p>
<b>Title:</b>	<b>Date:</b>
	<p>Date of Report (if different from date(s) of inspection).  Mar 2, 2011</p>