



Ministry of Health and Long-Term Care

Ministère de la Santé et des Soins de longue durée

Inspection Report under the Long-Term Care Homes Act, 2007

Rapport d'inspection sous la Loi de 2007 sur les foyers de soins de longue durée

Health System Accountability and Performance Division
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Division de la responsabilisation et de la performance du système de santé
Direction de l'amélioration de la performance et de la conformité

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Report Date(s) / Date(s) du Rapport	Inspection No / No de l'inspection	Log # / Registre no	Type of Inspection / Genre d'inspection
Mar 12, 2013	2013_109153_0002	T-1490-12	Complaint

Licensee/Titulaire de permis

SPECIALTY CARE - BRADFORD INC.
400 Applewood Crescent, Suite 110, VAUGHAN, ON, L4K-0C3

Long-Term Care Home/Foyer de soins de longue durée

BRADFORD VALLEY
2656 6th Line, Bradford, ON, L3Z-3H5

Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs

LYNN PARSONS (153)

Inspection Summary/Résumé de l'inspection

The purpose of this inspection was to conduct a Complaint inspection.

This inspection was conducted on the following date(s): February 20, 21, 26, 27, 2013

During the course of the inspection, the inspector(s) spoke with Administrator, Director of Clinical Services, Staffing Coordinator, Personal Support Workers (PSWs)

During the course of the inspection, the inspector(s) Reviewed staffing plan, nursing schedules and clinical health records and completed observations related to resident care.

The following Inspection Protocols were used during this inspection:



Sufficient Staffing

Findings of Non-Compliance were found during this inspection.

NON-COMPLIANCE / NON - RESPECT DES EXIGENCES	
<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Legendé</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

WN #1: The Licensee has failed to comply with O.Reg 79/10, s. 231. Resident records

Every licensee of a long-term care home shall ensure that,

(a) a written record is created and maintained for each resident of the home; and

(b) the resident's written record is kept up to date at all times. O. Reg. 79/10, s. 231.

Findings/Faits saillants :



1. The licensee failed to ensure the resident's written record is kept up to date at all times.

A review of the flow sheets for the following residents revealed missing documentation related to bathing.

- Resident # 1 was scheduled to receive a bath on Sunday August 5, 2012. A review of the flow sheets under the bathing section revealed documentation for only August 12, 2012. There was no documentation in the progress notes to indicate the resident refused a bath on August 5, 2012.

- Resident #2 was scheduled to receive a shower on Saturday August 4, 2012. A review of the flow sheets under the bathing section failed to reveal documentation the shower was given on August 4, 2012. There was no documentation in the progress notes to indicate the resident refused a bath on August 4, 2012.

- Resident #3 was scheduled to receive a bath on Sunday, August 5, 2012. A review of the flow sheets under the bathing section failed to reveal documentation indicating the bath was given on August 5, 2012. There was no documentation in the progress notes to indicate the resident refused a bath on August 5, 2012.

- Resident #4 was scheduled to receive a bath on Sunday, February 17, 2013. A review of the flow sheets under the bathing sections failed to reveal documentation the bath/shower was given on February 17, 2013. [s. 231. (b)]

Issued on this 22nd day of March, 2013

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

A handwritten signature in cursive script that reads "Lynn Parsons".

