

**Ministry of Long-Term Care**  
Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**  
609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

## Original Public Report

<b>Report Issue Date:</b> March 6, 2023	
<b>Inspection Number:</b> 2023-1279-0001	
<b>Inspection Type:</b> Complaint	
<b>Licensee:</b> MacGowan Nursing Homes Ltd.	
<b>Long Term Care Home and City:</b> Braemar Retirement Centre, Wingham	
<b>Lead Inspector</b> Kristen Owen (741123)	<b>Inspector Digital Signature</b>

## INSPECTION SUMMARY

The inspection occurred on the following date(s): March 1-3, 2023

The following intake(s) were inspected:

- Intake: #00018752 - Complaint related to allegations of unqualified agency Personal Support Worker (PSW) staff working in the home

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control  
Staffing, Training and Care Standards

## INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.