

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

**Public Report**

**Report Issue Date:** March 3, 2025

**Inspection Number:** 2025-1279-0001

**Inspection Type:**

Critical Incident

**Licensee:** MacGowan Nursing Homes Ltd.

**Long Term Care Home and City:** Braemar Retirement Centre, Wingham

**INSPECTION SUMMARY**

**The inspection occurred onsite on the following date(s):** February 26, 27, 2025 and March 3, 2025

**The following intake(s) were inspected:**

- Intake: #00134825 - related to an unexpected death

The following **Inspection Protocols** were used during this inspection:

- Food, Nutrition and Hydration
- Infection Prevention and Control

**INSPECTION RESULTS**

**WRITTEN NOTIFICATION: Plan of Care**

NC #001 Written Notification pursuant to FLTCA, 2021, s. 154 (1) 1.

**Non-compliance with: FLTCA, 2021, s. 6 (7)**

**Ministry of Long-Term Care**

Long-Term Care Operations Division  
Long-Term Care Inspections Branch

**Central West District**

609 Kumpf Drive, Suite 105  
Waterloo, ON, N2V 1K8  
Telephone: (888) 432-7901

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee failed to ensure that the care set out in the plan of care was provided to a resident as specified in the plan.

A resident was provided a meal tray containing the incorrect texture foods.

**Sources:** care plan, progress notes, and Diet Change Form, the home's internal investigation, interviews with staff.