

Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007

Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les fovers de soins de longue

Health System Accountability and Performance Division Performance Improvement and Compliance Branch Division de la responsabilisation et de la performance du système de santé Direction de l'amélioration de la performance et de la conformité

Hamilton Service Area Office 119 King Street West, 11th Floor HAMILTON, ON, L8P-4Y7 Telephone: (905) 546-8294 Facsimile: (905) 546-8255

Bureau régional de services de Hamilton 119, rue King Ouest, 11iém étage HAMILTON, ON, L8P-4Y7 Téléphone: (905) 546-8294 Télécopieur: (905) 546-8255

Public Copy/Copie du public

Date(s) of inspection/Date(s) de l'inspection	Inspection No/ No de l'inspection	Type of Inspection/Genre d'inspection
Jun 30,, 2011	2011_159 /2 C_0016	Critical Incident
Licensee/Titulaire de permis		
REGENCY LTC OPERATING LP ON E 100 Milverton Drive, Suite 700, MISSIS Long-Term Care Home/Foyer de soir	SAUGA, ON, L5R-4H1	
THE BRANT CENTRE 1182 NORTHSHORE BLVD. EAST, BL	JRLINGTON, ON, L7S-1C5	
Name of Inspector(s)/Nom de l'inspe	cteur ou des inspecteurs	
BERNADETTE SUSNIK (120)		
	Inspection Summary/Résumé de l'inspe	ection

The purpose of this inspection was to conduct a Critical Incident inspection.

During the course of the inspection, the inspector(s) spoke with the Administrator and Director of Care.

During the course of the inspection, the inspector(s) reviewed the identified resident's plan of care and progress notes, the home's policies and procedures related to lifts and transfers, staff participation in lift and transfer training and the home's investigative notes related to the case.

The following Inspection Protocols were used in part or in whole during this inspection: **Falls Prevention**

Findings of Non-Compliance were found during this inspection.

MONTO CONTRACTOR	E / NON DECREAT DEC EVICENCES
NUN-COMPLIANC	CE / NON-RESPECT DES EXIGENCES
	Définitions
Dennitions	Deliniuons
WN = Written Notification	IWN - Avis écrit
VPC - Voluntary Plan of Correction	VPC – Plan de redressement volontaire
DR = Director Referral	DR Alguillage au directeur
 District Control of the Control of the	
CO = Compliance Order	ICO - Ordre de conformité
WAO – Work and Activity Order	WAO - Ordres : travaux et activités
A Property of the Control of the Con	



Ministry of Health and Long-Term Care

Inspection Report under the Long-Term Care Homes Act, 2007 Ministère de la Santé et des Soins de longue durée

Rapport d'inspection prévue le Loi de 2007 les foyers de soins de longue

Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

WN #1: The Licensee has failed to comply with LTCHA, 2007 S.O. 2007, c.8, s. 6. Plan of care Specifically failed to comply with the following subsections:

s. 6. (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan. 2007, c. 8, s. 6 (7).

Findings/Faits sayants:

An identified resident was assessed as "high risk" for falls and required the assistance of two persons when being transferred from their wheelchair to their bed etc. This is clearly specified in the resident's plan of care. A Personal Service Worker in March 2011, transferred the resident from their wheelchair onto the toilet and then back into their wheelchair and then from the wheelchair onto their bed, without the assistance of another worker, thereby potentially jeopardizing the safety of the resident. A transfer logo was clearly posted on the resident's overbed light indicating that all transfers are to be with two persons.

Issued on this 30th day of July, 2011

Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs

 B.
 Jumble