

Ministry of Long-Term Care

Long-Term Care Operations Division
Long-Term Care Inspections Branch

Hamilton District

119 King Street West, 11th Floor
Hamilton, ON, L8P 4Y7
Telephone: (800) 461-7137

Public Report

Report Issue Date: April 9, 2025

Inspection Number: 2025-1023-0001

Inspection Type:

Critical Incident

Licensee: Kindera Living Care Centres LP by its general partners, Kindera Living Care Centres GP Inc. and Kindera Living Management Inc.

Long Term Care Home and City: Wellington Park Care Centre, Burlington

INSPECTION SUMMARY

The inspection occurred onsite on the following date(s): April 4, 7- 9, 2025.

The following intakes were inspected:

- Intake: #00139804 - Critical Incident (CI) 1023-000002-25 - related to a change in condition requiring a transfer to hospital
- Intake: #00141131 - CI 1023-000005-25/1023-000006-25 - related to an acute respiratory infection outbreak

The following intake was completed:

- Intake: #00134961 - CI 1023-000029-24 - related to a change in condition requiring a transfer to hospital

The following **Inspection Protocols** were used during this inspection:

Infection Prevention and Control
Falls Prevention and Management

INSPECTION RESULTS

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Non-Compliance Remedied

Non-compliance was found during this inspection and was **remedied** by the licensee prior to the conclusion of the inspection. The inspector was satisfied that the non-compliance met the intent of section 154 (2) and requires no further action.

NC #001 remedied pursuant to FLTCA, 2021, s. 154 (2)

Non-compliance with: FLTCA, 2021, s. 6 (7)

Plan of care

s. 6 (7) The licensee shall ensure that the care set out in the plan of care is provided to the resident as specified in the plan.

The licensee has failed to ensure that a resident's safety intervention was in place as specified in their plan of care. When brought to the home's attention, staff immediately applied the intervention as required.

Sources: Observation, a resident's health record, interview with a staff.

Date Remedy Implemented: April 4, 2025.

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**Inspection Report Under the
Fixing Long-Term Care Act, 2021**

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