

Ministry of Long-Term Care
Long-Term Care Operations Division
Long-Term Care Inspections Branch

Ottawa District
347 Preston Street, Suite 410
Ottawa, ON, K1S 3J4
Telephone: (877) 779-5559

Original Public Report

Report Issue Date: April 8, 2024	
Inspection Number: 2024-1185-0002	
Inspection Type: Complaint Critical Incident	
Licensee: Broadview Nursing Centre Limited	
Long Term Care Home and City: Broadview Nursing Centre, Smiths Falls	
Lead Inspector Cheryl Leach (719340)	Inspector Digital Signature
Additional Inspector(s)	

INSPECTION SUMMARY

<p>The inspection occurred onsite on the following date(s): April 2, 3, 4, 2024</p> <p>The following intake(s) were inspected:</p> <ul style="list-style-type: none"> Intake: #00108376-CIR 2684-000001-24-Complaint regarding resident care and support services Intake: #00112418-CIR 2684-000003-24-Alleged improper/incompetent treatment of a resident

The following **Inspection Protocols** were used during this inspection:

- Resident Care and Support Services
- Food, Nutrition and Hydration
- Infection Prevention and Control

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INSPECTION RESULTS

During the course of this inspection, the inspector(s) made relevant observations, reviewed records and conducted interviews, as applicable. There were no findings of non-compliance.