

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Rapport d'inspection en vertu de  
la Loi de 2007 sur les foyers de  
soins de longue durée**

**Long-Term Care Operations Division  
Long-Term Care Inspections Branch**

**Division des opérations relatives aux  
soins de longue durée  
Inspection de soins de longue durée**

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**Public Copy/Copie du rapport public**

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<b>Report Date(s) / Date(s) du Rapport</b>	<b>Inspection No / No de l'inspection</b>	<b>Log # / No de registre</b>	<b>Type of Inspection / Genre d'inspection</b>
Jul 20, 2021	2021_878551_0008	003224-21, 008286-21	Follow up

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**Licensee/Titulaire de permis**

The Glebe Centre Incorporated  
950 Bank Street Ottawa ON K1S 5G6

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**Long-Term Care Home/Foyer de soins de longue durée**

Glebe Centre  
77 Monk Street Ottawa ON K1S 5A7

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**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

MEGAN MACPHAIL (551)

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**Inspection Summary/Résumé de l'inspection**

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**The purpose of this inspection was to conduct a Follow up inspection.**

**This inspection was conducted on the following date(s): June 8, 10, 11, 15, 16, 17, 21, 22 and 23, 2021.**

**The following intakes were completed:**

**Log 003224-21 was a Follow Up to Compliance Order #001 from inspection #2021\_617148\_0002 / 000389-21, 000425-21, 001306-21, regarding O. Reg, 79/10, s. 99, with a compliance due date of May 3, 2021.**

**Log 008286-21 / Critical Incident System 2811-000012-21 was related to an incident of resident to resident sexual abuse and was completed as part of this Follow Up inspection.**

**During the course of the inspection, the inspector(s) spoke with Personal Support Workers, Registered Nursing Staff, COVID-19 Screeners, Antigen Test Clinic Staff, the Manager of Nursing Operations, the Director of Care and the Quality Manager.**

**During the course of the inspection, the inspector(s) reviewed relevant documents including residents' health care records, and observed the provision of care and services to residents, dining services, COVID-19 screening, antigen testing and other IPAC measures.**

**It is noted that Inspector Gurpreet Gill #705004 participated in the inspection as an observer.**

**The following Inspection Protocols were used during this inspection:**

**Infection Prevention and Control  
Prevention of Abuse, Neglect and Retaliation  
Responsive Behaviours  
Safe and Secure Home**

**During the course of this inspection, Non-Compliances were not issued.**

**0 WN(s)**

**0 VPC(s)**

**0 CO(s)**

**0 DR(s)**

**0 WAO(s)**

**The following previously issued Order(s) were found to be in compliance at the time of this inspection:**

**Les Ordre(s) suivants émis antérieurement ont été trouvés en conformité lors de cette inspection:**

<b>REQUIREMENT/ EXIGENCE</b>	<b>TYPE OF ACTION/ GENRE DE MESURE</b>	<b>INSPECTION # / DE L'INSPECTION</b>	<b>NO</b>	<b>INSPECTOR ID #/ NO DE L'INSPECTEUR</b>
O.Reg 79/10 s. 99.	CO #001	2021_617148_0002		551

**NON-COMPLIANCE / NON - RESPECT DES EXIGENCES**

<p>Legend</p> <p>WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order</p>	<p>Légende</p> <p>WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités</p>
<p>Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (a requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA).</p> <p>The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.</p>	<p>Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.</p> <p>Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.</p>

**Issued on this 28th day of July, 2021**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

**Original report signed by the inspector.**