



**Ministry of Health and  
Long-Term Care**

**Inspection Report under  
the Long-Term Care  
Homes Act, 2007**

**Ministère de la Santé et des  
Soins de longue durée**

**Rapport d'inspection  
prévue le Loi de 2007 les  
foyers de soins de longue**

**Health System Accountability and Performance  
Division**

**Performance Improvement and Compliance Branch**  
**Division de la responsabilisation et de la  
performance du système de santé**  
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**Public Copy/Copie du public**

<b>Date(s) of inspection/Date(s) de l'inspection</b>	<b>Inspection No/ No de l'inspection</b>	<b>Type of Inspection/Genre d'inspection</b>
Jul 27, 2011	2011_054133_0009	Complaint

**Licensee/Titulaire de permis**

**THE GLEBE CENTRE INCORPORATED  
950 BANK STREET, OTTAWA, ON, K1S-5G6**

**Long-Term Care Home/Foyer de soins de longue durée**

**GLEBE CENTRE  
950 BANK STREET, OTTAWA, ON, K1S-5G6**

**Name of Inspector(s)/Nom de l'inspecteur ou des inspecteurs**

**JESSICA LAPENSEE (133)**

**Inspection Summary/Résumé de l'inspection**

The purpose of this inspection was to conduct a Complaint inspection.

During the course of the inspection, the inspector(s) spoke with the Director of Care, the Environmental Services Manager, a Registered Nurse on the Bronson Place 2 unit and two (2) Personal Support Workers on the Bronson Place 2 unit.

During the course of the inspection, the inspector(s) conducted a walk-through of resident home areas and common areas within the Bronson Place building, observed residents and reviewed the health care record of three deceased residents.

The following Inspection Protocols were used in part or in whole during this inspection:

**Safe and Secure Home**

There are no findings of Non-Compliance as a result of this inspection.

**NON-COMPLIANCE / NON-RESPECT DES EXIGENCES**

<b>Definitions</b>  WN – Written Notification VPC – Voluntary Plan of Correction DR – Director Referral CO – Compliance Order WAO – Work and Activity Order	<b>Définitions</b>  WN – Avis écrit VPC – Plan de redressement volontaire DR – Aiguillage au directeur CO – Ordre de conformité WAO – Ordres : travaux et activités
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Non-compliance with requirements under the Long-Term Care Homes Act, 2007 (LTCHA) was found. (A requirement under the LTCHA includes the requirements contained in the items listed in the definition of "requirement under this Act" in subsection 2(1) of the LTCHA.)

The following constitutes written notification of non-compliance under paragraph 1 of section 152 of the LTCHA.

Le non-respect des exigences de la Loi de 2007 sur les foyers de soins de longue durée (LFSLD) a été constaté. (Une exigence de la loi comprend les exigences qui font partie des éléments énumérés dans la définition de « exigence prévue par la présente loi », au paragraphe 2(1) de la LFSLD.)

Ce qui suit constitue un avis écrit de non-respect aux termes du paragraphe 1 de l'article 152 de la LFSLD.

**Issued on this 2nd day of August, 2011**

**Signature of Inspector(s)/Signature de l'inspecteur ou des inspecteurs**

A handwritten signature in black ink that reads "Jessica Lapensée". The signature is written in a cursive style with a clear distinction between the first name and the last name.