



**Inspection Report  
under the *Long-Term  
Care Homes Act, 2007***

**Rapport d'inspection  
prévues le *Loi de 2007  
les foyers de soins de  
longue durée***

**Ministry of Health and Long-Term Care**  
Health System Accountability and Performance Division  
Performance Improvement and Compliance Branch

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**Ministère de la Santé et des Soins de  
longue durée**

Division de la responsabilisation et de la performance du  
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<b>Date(s) of inspection/Date de l'inspection</b> August 25 2010	<b>Inspection No/ d'inspection</b> 2010_188_2811_25Aug133253	<b>Type of Inspection/Genre d'inspection</b> Complaint Log # O-000861
<b>Licensee/Titulaire</b>  The Glebe Centre Incorporated 950 Bank St Ottawa ON K1S 5G6 Fax (613) 238-4759		
<b>Long-Term Care Home/Foyer de soins de longue durée</b>  The Glebe Centre 950 Bank St Ottawa ON K1S 5G6 Fax (613) 238-4759		
<b>Name of Inspector(s)/Nom de l'inspecteur(s)</b>  Lyne Duchesne		
<b>Inspection Summary/Sommaire d'inspection</b>		



The purpose of this inspection was to conduct a complaint inspection regarding the home's internal transfer policies and processes as well as the care and services provided to two identified residents.

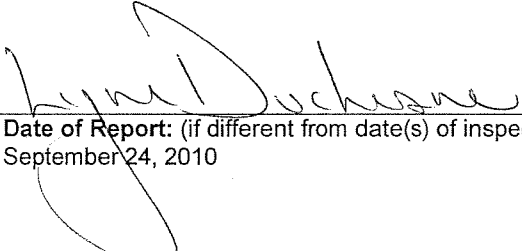
During the course of the inspection, the inspector spoke with the home's administrator, the assistant director of care, the director of resident services, the home's admission coordinator, the home's RAI MDS coordinator, the residential care unit's registered practical nurse for day and evening shift working on August 25 2010, to two day shift health care aids on the unit working on August 25 2010, to two evening shift health care aids on the unit working on August 25 2010 and to two identified residents.

During the course of the inspection, the inspector observed the two identified residents' interactions between each other, with staff and with other residents on the unit; the provision of care to two identified residents on the unit; reviewed the home's internal transfer list; examined the two identified residents' rooms as well as reviewed the two identified residents' health care records.

The following Inspection Protocols were used during this inspection:

- Admission and Discharge Inspection Protocol
- Responsive Behaviours Inspection Protocol

There are no findings of Non-Compliance as a result of this inspection.

Signature of Licensee or Representative of Licensee Signature du Titulaire du représentant désigné	Signature of Health System Accountability and Performance Division representative/Signature du (de la) représentant(e) de la Division de la responsabilisation et de la performance du système de santé.  
Title: _____ Date: _____	Date of Report: (if different from date(s) of inspection). September 24, 2010